IQAC::Cachar College::Silchar
Student Satisfaction Survey (SSS)
Structured Questionnaire

A. General Information:

Name:		Enrolment No:
Semester:	Stream:	Subject Combinations (Hons & Pass):
Contact No.	Email ID:	

B.Student Support Services:

i)Admission Process
a. Are you satisfied with Admission Process in your College? Yes/No
b. Do you think Counselling during Admission is essential for students in choosing right subject options? (Yes/No)
c. Existing Online Admission Process: [Please put 'tick'(√)mark against appropriate option(s)]

    i) Smooth and Easy ii) Needs to be improved iii) Not Student-friendly

ii) Teaching Learning system

a. Teaching Quality in your subjects (Poor/Good/Very good/Excellent)
b. Do you think numbers of teachers are adequate in your subjects? (Yes/No)
c. Quality of reading materials supplied by teacher (Poor/Good/Very good/Excellent)
d. Whether classroom teaching is sufficient for developing your subject-understanding? (Yes/No)
e. Whether interaction of student with non-teaching staff friendly? (Yes/No)
f. Do you prefer 45 min class to 60 min class? (Yes/No
g. Whether seating arrangements in classrooms is satisfactory? (Yes/No)
h. Whether courses are covered properly in classes by the teachers of your subjects? (Yes/No)
i. Whether healthy student-teacher interaction prevails in your College? (Yes/No)
j. Do you think laboratory facilities are sufficient for practical classes? (Yes/No)
k. Teaching learning environment in your college: [Please put 'tick'(√)mark against appropriate option(s)] i) Student friendly ii) Hectic with no breaks iii) Classes held regularly iv) Course completed in time v) Smooth & encouraging
l. Classroom Facility in your college: [Please put 'tick'(√)mark against appropriate option(s)]
    i) Furniture Sufficient ii) Digital classroom with LCDProjector iii) Fans and light Sufficient
    iv) Need improvements in infrastructure
m. Do you think a common break period after three consecutive periods is helpful for refreshment?

    (Yes/No)

iii) Examination & Evaluation system
a. Do you think Class Tests/Unit Tests are helpful for your preparation for final exam.? (Yes/No)
b. Choice based credit system (CBCS) created a better learning opportunity. (Yes/No)
c. Examination /Evaluation in Semester System: [Please put 'tick'(√)mark against appropriate option(s)] i) Very good in all respect ii) Hectic Exam Schedule iii) Evaluation not proper iv) Not Student-friendly
d. Your satisfaction in studies/Achievement/Progress (Poor/Good/Very good/Excellent)
e. Do you think Semester system is very good for Academic Performance/Achievement? (Yes/No)

iv) College Infrastructure
a. *Drinking Water Facility: ([Please put 'tick'(√)mark against appropriate option(s)]*
   i) Available and sufficient ii) Not sufficient and unsafe iii) Not available iv) Need to be improved
b. *Classroom infrastructure facility in your College (Poor/Good/Very good/Excellent)*
c. *Laboratory facility for Science Students (Poor/Good/Very good/Excellent)*
d. *Computer lab facility for Commerce & Science Students (Poor/Good/Very good/Excellent)*
e. *Girls'/ Boys' Common room facility (Poor/Good/Very good/Excellent)*
f. *Maintenance of Cleanliness & Hygiene in Washrooms (Poor/Good/Very good/Excellent)*
g. *Overall infrastructure in your college (Poor/Good/Very good/Excellent)*
h. *Canteen facility in your college (Poor/Good/Very good/Excellent)*
i. *Whether students' canteen in your College is sufficient to cater students need? (Yes/No)*
j. *Whether food items provided in Students' canteen are healthy and hygienic? (Yes/No)*
k. *Do you think up-gradation of College Office is necessary to serve students better? (Yes/No)*
l. *Do you find any difficulty while doing official procedures in your College? (Yes/No)*

v) Library as a Learning Resource
a. *Library facility in your College (Poor/Good/Very good/Excellent)*
b. *Do you think special library session should be there every day for library works? (Yes/No)*
c. *Whether Books and Journals on your subjects are sufficient in your college library? (Yes/No)*
d. *Whether book borrowing system from college library is smooth and trouble free? (Yes/No)*

vi) Co-curricular & Extra-curricular activities
a. *In-door & out-door Sports facility in your college (Poor/Good/Very good/Excellent)*
b. *Indoor Outdoor Sports/Gym Facility: [Please put 'tick'(√)mark against appropriate option(s)]*
   i) Available and sufficient ii) Not available iii) Available but not in use iv) Require improvements
c. *Have you participated in any activity organized by NSS? (Yes/No)*
d. *Are you aware of NCC and its activities of the college? (Yes/No)*

vii) Students' scholarship, freeship, Aids & Awards and welfare
a. *Have you availed any scholarship/fee-waiver scheme in your college? (Yes/No)*
b. *Have you received any Aid/Award from your college? (Yes/No)*
      If yes, mention the name of the Award (s) _____
c. *Is there any other specific student welfare measuretaken by your college? (Yes/No)*

viii) Career Guidance, Counselling & Placement Cell
a. Do you think presence of Career Guidance and Counselling Cell is extremely essential for students?
                                                                                      (Yes/No)

ix) Grievance Redressal Cell
a. *Are you aware of the Grievance redressal cell of the college? (Yes/No)*
b. *Have you or your friends ever approached this cell to solve any problem? (Yes/No)*
c. *Whether approaching the cell by the students are easy? (Yes/No)*
d. *Do the cell extends all sorts of help & co-operation to the students? (Yes/No)*
e. *Whether the institution has a transparent mechanism for timely redressal of student grievances?*
                                                                                      (Yes/No)

x) Ragging Free Campus
    a. *Do you have knowledge that Ragging in all form is banned in Cachar College? (Yes/No)*
    b. *Do you know ragging/atrocities with the fellow students in the campus is a punishable offence in pursuance to the Judgment of the Hon'ble Supreme Court of India? (Yes/No)*
    c. *Do you ever approached the Anti Ragging Cell of the College for any such reason (s)? (Yes/No)*

xi) Role of Students in improving and providing student–support services
    a. *Do you think Student feedback system is essential in improving overall quality of education system? (Yes/No)*
    b. *Whether 'Students' Union' is essential in fulfilling students' demands/problems? (Yes/No)*
    c. *Do you take part in Students' Union Election? (Yes/No)*
    d. *Your view (s) on role of Students' Union in maintaining Quality in higher Education: [Please put 'tick'(√) mark against appropriate option(s)]*
      i) Informing College authority about students' grievances and needs
      ii) Helping College Authority to maintain discipline & cleanliness in College Campus
      iii) Providing healthy & constructive suggestions to solve various problems
      iv) Involve actively in Extra-and Co-curricular activities in and outside the college.
      v) All of the above

xii) Any other suggestion(s) /Comment (s) for improvements/addition of any other student-support services towards ensuring quality in higher Education:
    a)

    b)

Date: _____
                                    _____
                                    Full signature of the respondent/student